

Notice of References Cited

Application/Control No.

09/672,305

Applicant(s)/Patent Under

Reexamination

SUNDARESAN, NEELAKANTAN

Examiner

Sabrina Chang

Art Unit

3625

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U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-5,235,509	08-1993	Mueller et al.	705/15
	B	US-			
	C	US-			
	D	US-			
	E	US-			
	F	US-			
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

NON-PATENT DOCUMENTS

*	Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages
U	"NetRep", as described in the articles "Online Stories Hope Shoppers say Aye to Watchful Assistants" (Marriott, Michel. Feb. 20, 2000. Sun Sentinel)
V	"Internet's First Online Salesperson Technology Offered by icontact.com, Inc." (Press Release. Feb.
W	
X	

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)

Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.